ANNUAL REPORT

Year – 2025 / 2026



Introduction & Message from Chairperson



Nasreen Ali

Chairperson Of CCG

It is a pleasure to present Crookston Community Group's (CCG) Annual Report for the period 1 April 2025 to 31 March 2026, reflecting another year of practical support, community activity and development.

2025 & 2026 was a year of action and progress for CCG. During the year, we completed and delivered a wide range of projects and programmes, supported a large number of local people, and continued to develop our services in response to community needs. At the same time, our dedicated staff and volunteers strengthened their skills, knowledge and experience, increasing our capacity to provide effective and responsive support.

CCG continued to support local individuals and families through our Foodbank, Food Pantry, weekly FareShare service, Holiday Hunger Programme, digital training, volunteering, Community Service placements, community activities and social enterprises.

Our work continued across three main locations. At 56 Beltrees Road, we operated our Foodbank, main office, Lunch Club and community activities. At 1005 Paisley Road West, Bella Rose Hall operated as a social enterprise, providing an affordable community venue while generating income to support our wider charitable work.

A major development during the year was our facility in Pollok (5 units at the Ladymuir Crescent). By the end of the reporting period, approximately 90% of the renovation had been completed and all five units were in use, bringing together our Food Pantry, Fare-Share, Charity Shop, Lunch Club, digital training and other community activities in one location.

We also delivered targeted programmes, including our Holiday Hunger for children and Summer Food Programmes including Qurbani Food Drive, providing additional support to local children, individuals and families.

Our achievements would not have been possible without the commitment of our staff, volunteers, trustees, funders, partners and donors. We are grateful for their continued support.

Looking ahead, we will focus on strengthening our food services, making the best use of our community facilities, developing our social enterprises, expanding training and volunteering opportunities, and continuing to respond to the changing needs of our communities.

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2. Who We Are

2.1. Introduction

Crookston Community Group is a grassroots charity committed to improving the lives of children, young people, individuals and families across Crookston, Greater Pollok, Govan and surrounding communities in Glasgow. Since our establishment in year-2012, we have continued to respond to local needs by providing practical support, creating opportunities and helping people overcome the challenges associated with poverty, inequality, isolation and disadvantage.

Over the past year, our work has continued to grow and adapt to the changing needs of our community. Through our Food Pantry and Fare-Share services, Holiday Hunger Programme, Coffee morning, digital training, volunteering and community support programmes and the charity shop initiative, we have helped local people access essential food, develop skills, build confidence and improve their wellbeing.

At the heart of everything we do is our commitment to treating people with dignity, respect and compassion. We believe in diversity that everyone should have equal opportunities to feel included, supported and valued, and to build a more secure and positive future for themselves and their families.

As we look ahead, CCG remains committed to working alongside the funders, local residents, partners and volunteers to strengthen our communities, reduce barriers and create opportunities for people to thrive.

2.2. Vision

We envision a flourishing, inclusive community where no individual confronts poverty, hunger, or isolation without support. Our aspiration is for a future where all people—irrespective of background, financial situation, or life experience—have equitable access to the support systems and opportunities necessary to live with dignity, purpose, and fulfilment.

2.3. Mission

Our mission is to cultivate a connected and compassionate community anchored in principles of fairness, empowerment, and mutual respect. We collaborate strategically with local organisations, dedicated volunteers, and community residents to deliver meaningful support, champion inclusion, and generate lasting positive change—ensuring that every individual has the opportunity to participate meaningfully, contribute valuably, and thrive completely.

2.4. Key Aim

We aim to diminish poverty, inequality, and social isolation by implementing inclusive, community-led services that empower individuals, nurture resilience, and strengthen local connections—guaranteeing that everyone has the opportunity to live with dignity, purpose, and a profound sense of belonging within their community.

2.5. Key Objectives:

2.5.1. Foodbank

To provide emergency food support to individuals and families in need, ensuring access to essential and nutritious food during periods of crisis.

2.5.2. Food Pantry

To provide affordable food and essential household items to local individuals and families, helping reduce food insecurity and ease pressure on household budgets.

2.5.3. Fare-Share

To redistribute surplus food on a weekly basis to individuals and families who need support, while reducing food waste and making good use of available food resources.

2.5.4. Holiday Hunger Programme

To provide nutritious meals, safe spaces and engaging activities for children and young people during school holidays, reducing holiday hunger and promoting wellbeing, learning and participation.

2.5.5. Digital Training Courses

To improve digital skills, confidence and employability among local community members through accessible and practical computer training.

2.5.6. Charity Shop

To provide affordable clothing, household goods and other items to local residents while generating income to support CCG's charitable activities and creating opportunities for volunteering and skills development.

2.5.7. Bella Rose Hall – Social Enterprise

To operate Bella Rose Hall as a sustainable social enterprise that provides an affordable community venue, generates income to support CCG's charitable activities, contribute to the running costs and creates opportunities for community engagement and participation.

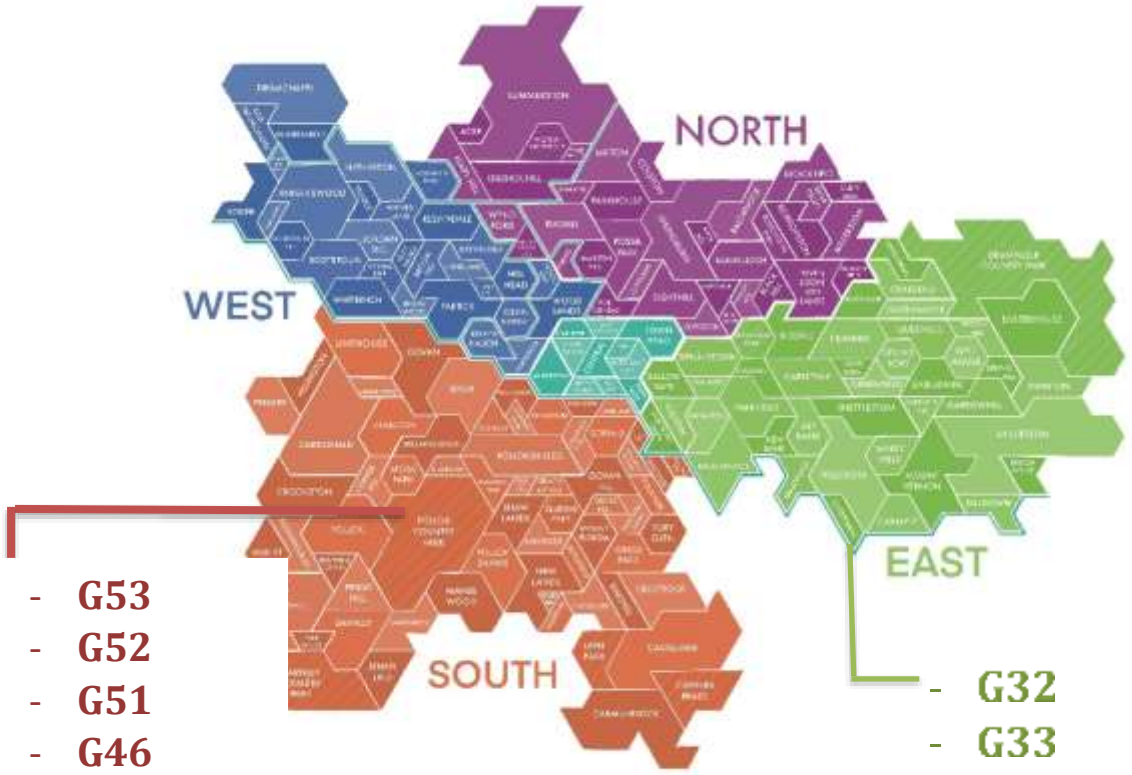
2.5.8. Community Service and Unpaid Work Placements

To provide meaningful placements that enable participants to gain practical experience, develop skills and confidence, and make a positive contribution to the local community.

2.5.9. Volunteer Opportunities

To engage volunteers from the local community, including New Scots, by providing opportunities to develop skills, gain experience, build confidence, create connections and contribute to the community.

3. Geographical Area



4. Report of Trustees for the Year Ending 31 March 2026



This report provides an overview of the activities, development, governance and progress of Crookston Community Group (CCG) during the year ending 31 March 2026. It reflects a year of significant activity and development, with CCG continuing to respond to the needs of individuals, families, children and young people across Crookston, Greater Pollok, Govan and surrounding communities.

During the year, CCG delivered a wide range of practical community services, including our Foodbank, Food Pantry, weekly Fare-Share service, Holiday Hunger Programme for children, digital training courses, Community Food drive, volunteering and Community Service placements, community activities and social enterprise initiatives. Through these programmes, a significant number of local people accessed essential food, learning opportunities, practical support, completed community service/unpaid work and community activities.

A major achievement during the year was the completion of the renovation of all five units at Ladymuir Crescent. The completed facility has significantly increased CCG's capacity and now provides dedicated space for the Food Pantry, Fare-Share service, Charity Shop, Lunch Club, digital training, offices and other community activities. The development represents an important investment in the organisation's ability to deliver a wider range of services from one community hub in Pollok.



CCG also continued to increase booking and catering facilities at the Bella Rose Hall as a social enterprise, providing an affordable and accessible venue for local groups, organisations, families and community activities. Income generated through the hall contributes towards the sustainability of CCG's wider charitable activities and other operational expenses.

During the year, we continued to strengthen our staff and volunteer capacity. Staff and volunteers gained additional knowledge, skills and practical experience through their involvement in the delivery of CCG's programmes and services. We also continued to provide opportunities for local residents and New Scots to volunteer and contribute to the community, alongside Community Service and unpaid work placements.

There was also a further development in our governance arrangements during the year, with one additional member appointed to the Board of Trustees, strengthening the organisation's governance, experience and capacity to support CCG's continued development.

The communities we serve continue to face challenges including poverty, food insecurity, rising living costs and social isolation. CCG remains focused on providing practical, accessible and inclusive support that promotes dignity, participation, wellbeing and stronger community connections.



The Trustees remain committed to maintaining effective governance, sound financial management and responsible stewardship of charitable resources. We will continue to work closely with all staff, volunteers, funders, partners, local MPs and Councillors, and local residents to develop sustainable services and respond effectively to changing community needs.

Looking ahead, CCG will focus on strengthening its food support services, making full use of the completed Ladymuir facility, developing its social enterprises, expanding training and volunteering opportunities, increase placement of community service/unpaid workers, and building the organisation's capacity to provide sustainable support to local communities.

4.1. Aims and Objectives

CCG's aim is to support individuals, children, young people, older people, people with disabilities, New Scots, people experiencing homelessness, and families who face poverty, disadvantage, food insecurity and social isolation within our local communities. We provide practical support, opportunities for learning and skills development, and safe and inclusive spaces that help people improve their wellbeing, confidence, independence and participation in community life.

Our objectives are to respond to local needs, reduce barriers to accessing essential support, strengthen community connections and create opportunities that enable people to develop their skills, contribute to their communities and improve their quality of life.

4.2. Our Specific Objectives Are To:

4.2.1. Alleviate Poverty and Food Insecurity

Provide regular and emergency access to essential and nutritious food through our Foodbank, Food Pantry, FareShare service and seasonal food programmes, helping individuals and families meet their basic needs and reduce household financial pressure.

4.2.2. Support Children, Young People and Families

Provide nutritious meals, safe spaces and engaging activities through programmes such as the Holiday Hunger Programme, Lunch Clubs and community activities, helping children and young people stay active, connected and supported.

4.2.3. Improve Skills, Confidence and Employability

Provide digital training, volunteering and Community Service and unpaid work placements that enable people to gain practical experience, develop skills and confidence, and improve their opportunities for employment and personal development.

4.2.4. Promote Inclusion and Community Participation

Create safe, welcoming and inclusive opportunities where local residents, including New Scots, older people, people with disabilities and others facing disadvantage, can participate, build social connections and contribute to community life.

4.2.5. Provide Affordable Community Resources and Sustainable Services

Develop and operate community enterprises, including the Charity Shop and Bella Rose Hall, to provide affordable services and facilities for local residents while generating income that contributes to the sustainability of CCG's charitable activities.

4.2.6. Strengthen Community Capacity and Partnerships

Work with local residents, volunteers, referral organisations, statutory and voluntary sector partners to identify community needs, improve access to support and strengthen CCG's capacity to deliver effective and sustainable services.

4.3. Governance and Oversight

CCG is governed by a dedicated diverse Board of Trustees who provide oversight, guidance and strategic direction for the organisation. During the year, the Board was strengthened by the appointment of an additional Trustee, increasing our capacity and experience.

The Trustees meet regularly to review activities, monitor the organisation's financial and legal responsibilities, and ensure that CCG remains transparent, accountable and focused on its charitable aims.

Our staff and volunteers play a central role in delivering CCG's services. Their commitment, experiences and knowledge of the local community enable us to provide practical, respectful and inclusive support to the people we serve.

Together, the Board, staff and volunteers provide the governance, leadership and capacity needed to deliver CCG's work effectively and continue developing our services.

4.4. Financial Summary and Sustainability

During 2025–2026, CCG continued to manage its finances carefully to maintain essential services while developing its capacity to respond to local needs. The organisation remains largely grant funded, with restricted funding allocated to the specific projects and activities for which it was awarded.

Alongside grant funding, CCG continued to develop its own income-generating activities, including Bella Rose Hall and the Charity Shop. These activities provide affordable services and products to local residents while generating income that contributes towards the organisation's wider charitable activities and long-term sustainability of the some operational expenses.

The completion of the Ladymuir Crescent facility was an important development during the year. Bringing all five units into use has provided additional space for our Food Pantry, Fare-Share, Charity Shop, offices, digital training and other community activities, while creating a stronger base for the future development of CCG's services.

CCG maintained appropriate financial controls throughout the year. Project expenditure was managed in line with approved budgets and planned activities, with funding used for its intended purposes. Financial reports and supporting information were accurately maintained for funders, and invoices and all other financial records were systematically stored and filed for monitoring, reporting and audit purposes.

CCG continues to take a responsible approach to financial management, ensuring that available resources are directed towards supporting the communities we serve. Looking ahead, we will continue to seek a balanced mix of grant funding, donations and earned income to strengthen financial sustainability and maintain essential community services.

4.5. Key Achievements 2025–2026

4.5.1. Food Support

CCG continued to strengthen its Foodbank, Food Pantry and weekly Fare-Share service**,** supporting more local individuals and families and making greater use of surplus food through partnerships with funders and food suppliers.

4.5.2. Volunteers and Community Service

We supported a growing number of community volunteers, New Scots, Community Service and unpaid work placements, providing opportunities to gain skills, experience and confidence while contributing to CCG's services.

4.5.3. Social Enterprise Development

Bella Rose Hall and the Charity Shop continued to provide affordable services to the community while generating income to support CCG's charitable activities and creating opportunities for volunteering and skills development.

4.5.4. Ladymuir Crescent Development

A major achievement was the completion of the renovation of all five units at 19–23 Ladymuir Crescent. The facility is now fully operational and provides space for the Food Pantry, FareShare, Charity Shop, Lunch Club, digital training, offices and other community activities.

4.6. Future Directions

4.6.1. Staff Capacity and Development

The Trustees will focus on strengthening staff capacity through training, skills development, clearer roles and responsibilities, and improved opportunities for professional development.

4.6.2. Communication and Internal Systems

We will focus on improving our internal communication, information-sharing and record-keeping systems to ensure that staff, volunteers and Trustees can work more effectively and that services are well coordinated.

4.6.3. Sustainability of Key Projects

We will prioritise the long-term sustainability of CCG's key services, including the Foodbank, Food Pantry, Fare-Share, Holiday Hunger Programme and Digital Training, by improving planning, monitoring, partnerships and resource management.

4.6.4. Core and Sustainable Funding

Securing core funding will be a key priority, alongside project funding, to help meet essential organisational costs and provide greater stability for staff, premises and core operations.

4.6.5. Strengthening Social Enterprises

CCG will continue developing Bella Rose Hall and the Charity Shop as sustainable income-generating activities that can contribute towards the organisation's charitable work and reduce reliance on grant funding.

4.6.6. Governance and Organisational Development

The Trustees will continue to strengthen governance, policies, financial controls and organisational planning to ensure CCG remains accountable, effective and prepared for future growth.

4.6.7. Partnership and Community Development

CCG will continue to strengthen relationships with funders, statutory organisations, community partners and local residents to improve collaboration, identify emerging needs and increase the reach and impact of our services.

4.7. Risk Management

The Trustees as always recognise the importance of identifying and managing risks across CCG's activities and continue to review key risks as part of the Charity's ongoing management, compliance, and governance frameworks in line with OSCR guidelines.

The Trustees have established a regular risk assessment process to identify, monitor, and alleviate potential strategic, financial, and operational challenges.

The main risks identified by the Trustees during the reporting period, along with their respective mitigation strategies, include:

- **Funding and Financial Sustainability:** Fluctuations in grant income and increasing operational costs present ongoing hurdles. CCG actively manages these risks through rigorous financial monitoring, diversifying funding sources across our social enterprise and charity retail initiatives, adhering to robust internal financial controls, and maintaining appropriate reserves.

- **Operational Policies and Compliance:** To ensure safe, compliant, and consistent operations across all our community programmes, the Charity relies on up-to-date policies and procedures. This risk is managed through regular staff and volunteer training, comprehensive reviews of governance documents, and effective record-keeping.

- **Premises and Asset Management:** Following the completion and expansion of our services, the Trustees place a high priority on the safe and effective management of our premises, community spaces, and equipment. This risk is mitigated through regular health and safety audits, comprehensive facility maintenance schedules, and appropriate insurance coverage.

The Trustees continue to monitor internal and external risks closely. They are satisfied that reasonable, proportionate steps and internal control systems are in getting improved, this help to protect CCG's service users, staff, volunteers, assets, and reputation while maintaining the uninterrupted delivery of essential community services.

4.8. Independent Examiner's Report

The financial statements for the year ending 31 March 2026 have been independently examined by DA Accountants**.** The Trustees are grateful for their professional support in reviewing CCG's financial records and accounts.

4.9. Acknowledgements

The Trustees would like to thank all our funders, donors, staff, volunteers, partners and community members for their continued support throughout the year. Their commitment and contribution have enabled CCG to deliver essential services, develop new opportunities and continue supporting local individuals and families.

We are particularly grateful to our staff and volunteers whose time, skills and dedication make a significant contribution to the work of CCG and the communities we serve.

Nasreen Ali

Chairperson on behalf of Trustees
Chair, Crookston Community Group

Date: 15/10/2026

5. Our Projects:

5.1. Foodbank



CCG's Foodbank continued to provide essential emergency food support to individuals and families experiencing financial hardship and difficult circumstances in the local community. During the year 2025–2026, the Foodbank supported 4500 individuals/households, including older people, people with disabilities, refugees, asylum seekers, and families facing financial insecurity.

Support was provided through referrals from community organisations, housing providers, social workers and other partners, as well as direct requests from local residents. Near 1950 food parcels were provided, including 230 home deliveries for people who were unable to attend the Foodbank in person.



Throughout the year, CCG worked with food suppliers, funders, volunteers and community partners to maintain a reliable supply of essential food items and respond to local need. The Foodbank was supported by 10 volunteers, who contributed approximately 2600 volunteer hours during the year.

The Foodbank, as an added-value project, remains an important part of CCG's community support work, helping people access essential food with dignity, respect and compassion, while also connecting them with wider support where appropriate.

5.2. Community Pantry



Our Community Pantry continued to provide affordable food and essential items to local individuals and families throughout year 2025–2026**,** helping to reduce food insecurity and ease pressure on household budgets.

During the year, the Pantry supported 2964 individuals/households and provided approximately 4200 visits or food collections. It operates regularly and offers a range of fresh and essential food items, supported through FareShare, grant funding, donations and other food partners. This enables local residents to access good-quality food at an affordable price while maintaining choice and dignity.

The service is supported by dedicated volunteers who assist with stock management, customer service, food preparation and the day-to-day running of the Pantry. During the year, 16 volunteers contributed 4160 volunteer hours, gaining valuable practical skills and experience that can support further training and employment opportunities.

The Community Pantry has become an important part of CCG's wider food support services, providing regular and accessible support to people in our local communities.

5.3. FareShare:



Our FareShare Programme continued to provide weekly food support to local individuals and families throughout 2025–2026, helping people access affordable and nutritious food while reducing food waste.

The programme operates every Wednesday, with food supplied through FareShare and supported by grant funding and other food partners. A range of fresh produce, protein, dry goods and essential items is made available to local residents.

Over the past 12 months, the programme supported around 37 people each week, providing approximately 1,924 participant support opportunities across the year, compare to last year, the number of targets increased.

Our dedicated volunteers play an important role in the programme, assisting with food collection, sorting, distribution, stock management and customer support. Their involvement also provides valuable opportunities to develop practical skills, confidence and experience.

5.4. Holiday Hunger Programme (Lunch Munch Club)

CCG's Holiday Hunger Programme (Lunch Munch Club) supported 170 children across the Spring, Summer and Autumn school holidays. The programme provided nutritious meals, snacks and a safe, welcoming environment, alongside activities such as arts and crafts, games and social activities.



The programme was inclusive and supported children with disabilities and additional needs, with parents and carers able to attend where their presence was required to support their children. Additional support included food parcels, daily breakfast bags and surplus food distributed to families.



Children also enjoyed two organised trips, including bowling and cinema, providing opportunities for fun, socialising and experiences that may otherwise be difficult for some families to afford. CCG also organised a children's family event, where children and parents came together to enjoy freshly cooked meals, receive vouchers and take part in activities including games, face painting and juggling.



The programme was delivered with the support of 6 staff and 13 volunteers, whose time and commitment helped ensure the activities ran safely and effectively throughout the holiday periods.

These activities helped reduce holiday hunger while supporting children's wellbeing, confidence, friendships and participation during the school holidays.

Additional support included food parcels, daily breakfast bags, vouchers for children and the distribution of surplus food to children and families.

5.5. Community Service and Unpaid Work Placements



CCG continues to provide meaningful Community Service and unpaid work placements, giving participants the opportunity to contribute positively while gaining practical experience, confidence and a sense of responsibility.

We provide 10–12 placements across our community hubs, six days a week, with participants completing six hours on each day they attend. They support a wide range of activities, including food services, Charity Shop operations, community hall activities, maintenance and the day-to-day running of our facilities.

Having participants across all our hubs has had a very positive impact on CCG, with staff, volunteers and community members appreciating the contribution they make to our services.

CCG remains committed to creating positive opportunities where participants can learn new skills, access relevant training and courses, build confidence and gain experience that may support their future employment and personal development.

5.6. Digital Training Project



CCG's Digital Training Project provides local community members with access to computers and professional digital skills support across all three of our community hubs**.** More than 70 people have participated during the first year, with project staff delivering structured training sessions at different times five days a week to meet participants' needs.



The project is designed as a three-year programme, and we are now approaching the end of the first year. During the second and third years, CCG aims to increase participation and reach more people who need support to improve their digital skills.

The project is helping participants build computer knowledge, confidence and practical

digital skills that can support employment, education, access to online services and everyday life. CCG remains committed to developing the project and increasing participation throughout the remaining two years.

5.7. Social Enterprise and Income Generation



CCG has continued to develop its social enterprise activities, particularly through Bella Rose Hall and catering orders. The hall provides an affordable venue for community groups, organisations, families and local events, while catering orders provide an additional source of earned income.

The income generated through these activities helps CCG sustain its main community programmes and contribute towards essential running costs, reducing our reliance on grant funding alone. Although this income does not cover all organisational costs, it provides an important contribution towards the ongoing operation of our services.



CCG will continue to develop these activities responsibly, seeking to increase earned income while ensuring that our social enterprises remain closely aligned with our charitable aims and continue to benefit the local community .

5.8. Charity Shop



CCG's Charity Shop at Ladymuir Crescent has become an important community resource, providing affordable clean clothing, shoes, toys, household items and other essential goods. This helps local residents, particularly those who cannot afford to purchase new or branded items, access good-quality goods at affordable prices.

The shop also creates valuable opportunities for local volunteers, New Scots, Community Service and unpaid workers to get involved in sorting, cleaning, organising and displaying donated items, as well as supporting day-to-day shop activities. These roles help participants stay active, develop practical skills, gain experience and contribute positively to the community.



Income generated through the Charity Shop contributes towards the shop's day-to-day running costs, with a proportion also supporting the operation of CCG's Food Pantry. This provides an important source of earned income that helps sust ain CCG's wider charitable services.

The transformation of the Ladymuir Crescent units and their development into community facilities has also received positive local recognition. Community Justice Scotland recently highlighted how the previously vacant units were transformed into a charity shop, Food Pantry and FareShare hub, with significant contributions from CCG staff, volunteers and people undertaking unpaid work placements.

https://www.glasgowtimes.co.uk/news/26240956.pollok-charity-shops-offer-new-aid-locals-need/

5.9. Community Coffee mornings



Our weekly Coffee Morning at the CCG Hub brings together around 15–20 local residents for approximately four hours, providing tea, coffee, light refreshments and friendly conversation. The sessions offer a relaxed and welcoming space for people to meet, make friends, share experiences and reduce loneliness.

CCG aims to encourage older people, people living alone, people with disabilities and those experiencing social isolation to take part, helping them build confidence, improve wellbeing, develop social connections and feel more involved in their community. Following the positive response, a further Coffee Morning is being planned at another CCG hub in Pollok to extend this opportunity to more local residents.

5.10. Volunteering, Training & Skills Development



Volunteering remains an important part of CCG's work. During the year, volunteers from the local community and through Migrant Help referrals supported our day-to-day activities across all three CCG hubs on different days of the week. They contributed to food services, the Charity Shop, community activities, administration and general support.

CCG also provides volunteers with opportunities to access English language classes, computer and digital training, Health and Safety, Food Safety, First Aid and other relevant courses, helping them develop practical skills, confidence and knowledge.



We provide travel expense support, lunch during volunteering, and support letters or references when required, helping volunteers progress towards employment, further training or other opportunities. Volunteers can also access CCG's wider support, including the Foodbank, Food Pantry, food drives and additional assistance according to their individual circumstances.

Through this approach, CCG aims to ensure that volunteering is mutually beneficial, providing valuable support to our services while helping volunteers develop, participate and become more connected to the community.

5.11. Staff Training and Development



Since the previous reporting year, CCG has made significant progress in staff development and internal capacity. New staff members have joined the team, strengthening our ability to manage daily activities and deliver services effectively.

Staff have undertaken advanced training in Project Management, Marketing, Report Writing, Health and Safety, Microsoft Teams and other relevant areas. Particular progress has been made in internal communication and information management. Each staff member now has an individual CCG email address, and staff have received advanced Microsoft 365 and Teams training, improving secure communication, teamwork and coordination.



Staff have also participated in training provided by our partners, gaining additional knowledge and practical experience. Improvements have been made in record-keeping, documentation and digital folder management, helping ensure information is organised, accessible and securely maintained.

These developments have strengthened the skills, confidence and efficiency of the CCG team and provide a stronger foundation for the continued growth of our services.

5.12. Community Partnerships and Engagement

CCG continues to work closely with local organisations, advice agencies, statutory services, MPs, Councillors and community partners to strengthen support for residents and improve access to services. These partnerships have helped CCG deli ver food support, training, volunteering opportunities and other community activities more effectively.



Our community hubs also provide opportunities for local residents to access information, meet support organisations and raise issues affecting them and their families. Through regular engagement with residents and partner organisations, CCG is better able to understand changing community needs, identify gaps in support and respond with appropriate service s.



CCG will continue to strengthen these relationships and develop new partnerships that can increase opportunities, improve services and ensure that the voices and needs of local communities remain central to our work.

5.13. Partnership Working

CCG's services are strengthened through ongoing collaboration with local authorities, charities, community organisations, advice agencies, funders and other partners. During the year, these relationships supported the delivery of food services, community activities, training, volunteering opportunities and support for local residents.



Partnerships with organisations, schools, colleges and other local partners have helped CCG reach more people, improve access to support and make better use of available resources.

We value the contribution of our partners and will continue to develop these relationships to strengthen our services, share knowledge and create further opportunities for the communities we serve.

6. Key performance indicators:

Our Impact

- **Year-2025**
- **Year-2026**

!



Foodbank supported and continued to provide nutritious food to those in need, while taking steps to minimize food loss and waste...

4500 +

2964 +

Food Pantry supported individuals and families experiencing financial hardship, providing nutritious and essential food twice a week...



2

3



Fare-Share service supported individuals and families facing financial difficulties, providing essential food and support to those most in need while helping reduce food waste.

4212 +

1530 +

Lunch Munch Club Program for children across all three school holiday periods, providing nutritious meals, safe spaces and engaging activities to help reduce holiday hunger and support families during the holidays.



4

5



Digital Training Program helping community members improve their computer skills and confidence and develop essential digital skills for employment and everyday life.

70 +

71 +

Community Service placements, helping participants develop practical skills, confidence and a sense of responsibility while contributing to the local community..

Volunteers from the local community, providing valuable opportunities to gain experience, develop skills and make a positive contribution to our services.



6

7. Case Studies:

Due to GDPR and Confidentiality: *to protect the privacy and confidentiality of individuals supported by CCG, all case studies in this report have been anonymized. Names and identifying details have been changed or removed in accordance with data protection and GDPR requirements.*

Case Study 1 – Foodbank: Supporting a Family Through a Difficult Period

A local family approached CCG for emergency food support after struggling to meet their household costs. The family received regular food assistance through the Foodbank, helping them manage their limited income and ensure that there was enough food available at home.

The family were treated with dignity and respect and were able to access support without judgement. The Foodbank provided immediate practical assistance while helping the family connect with wider community support where required.

Impact: The support helped reduce immediate food insecurity and gave the family greater stability during a difficult period.

Case Study 2 – Food Pantry: Affordable Food with Choice and Dignity

A household experiencing increased living costs began using CCG's Community Pantry to access affordable groceries. Being able to choose from a range of fresh, chilled and dry food allowed the household to select items that suited their needs rather than receiving a standard food parcel.

Regular access to affordable food helped the family manage their weekly household budget and reduce pressure on other essential expenses.

Impact: The Pantry provided affordable access to nutritious food while maintaining choice, dignity and independence.

Case Study 3 – FareShare: Making Surplus Food Reach Local Families

Through CCG's weekly FareShare service, surplus food was redistributed to local people who needed additional support. One household regularly accessed the Wednesday service and was able to receive a mixture of fresh produce and essential food items.

The service helped the household stretch its available income while ensuring good-quality surplus food was used rather than wasted.

Impact: The programme combined practical food support with the environmental benefit of reducing food waste.

Case Study 4 – Holiday Hunger: An Inclusive Holiday Experience

A child with additional support needs took part in CCG's Holiday Hunger Programme with a parent who needed to remain with them. The family were welcomed into the programme and the child was able to participate alongside other children in meals, games, arts and crafts and social activities.

The child also benefited from breakfast bags, additional food support and organized trips, including bowling and cinema. The family event provided another opportunity for children and parents to meet others, enjoy a freshly cooked meal and take part in activities such as face painting, games and juggling.

Impact: The programme provided food, inclusion, social interaction and positive holiday experiences for a child who may otherwise have faced barriers to participation.

Case Study 5 – Digital Training: Building Confidence for Employment

A community member with limited confidence using computers joined CCG's Digital Training Project. Through regular sessions with project staff, the participant developed practical skills in using computers, email, online forms and other everyday digital tools.

As their confidence increased, they became more comfortable carrying out tasks independently and using digital services that are increasingly important for employment and everyday life.

Impact: The training improved digital confidence and practical skills, helping the participant become better prepared for further training, employment and independent use of online services.

Case Study 6 – Volunteering: A New Scot Building Skills and Confidence

A New Scot referred through Migrant Help became involved with CCG as a volunteer. The volunteer supported activities across CCG's community hubs, including food services, sorting donations and assisting with day-to-day activities.

Alongside practical experience, the volunteer was able to access opportunities such as English language learning, computer training and Health and Safety courses. CCG also provided practical support including travel expenses, lunch and a support letter when required.

Impact: The volunteering opportunity helped the participant develop practical skills, confidence and community connections while making a positive contribution to local services.

Case Study 7 – Community Service: Giving Back to the Community

A participant completing Community Service joined CCG and supported activities across its community hubs. Their role included helping with food services, sorting donations, maintaining community spaces and supporting the Charity Shop.

The participant completed their hours as part of a structured placement and had the opportunity to learn new practical skills while contributing to services used by local residents.

Community members and CCG staff responded positively to the contribution made by participants undertaking Community Service and unpaid work.

Impact: The placement provided a structured opportunity to contribute to the community, gain practical experience and develop confidence and responsibility.

Case Study 8 – Charity Shop: Affordable Goods and Volunteering Opportunities

A local resident visited CCG's Charity Shop looking for affordable clothing and household items. The shop provided access to good-quality donated goods at prices that were more affordable than buying new or branded products.

At the same time, volunteers and Community Service participants helped sort, clean, organise and display donated items, ensuring that the shop could operate effectively.

Impact: The Charity Shop provides affordable goods for local residents while creating practical volunteering and skills-development opportunities. Income generated also contributes towards the running costs of the shop and supports CCG's Food Pantry.

8. Key Challenges:

01

Increasing Demand for Services:
Demand for food support and other community services continues to increase, placing additional pressure on staff, volunteers, resources and available funding.

02

Funding and Financial Sustainability:
Securing sufficient long-term and core funding remains a key challenge, particularly as many grants are restricted to specific projects while essential organizational costs continue to increase.

03

Rising Operational Costs:
Increasing costs for utilities, food, premises, maintenance and other essential expenses continue to place pressure on the organization's budget.

04

Staff and Volunteer Capacity:
As CCG's services and facilities have expanded, ensuring sufficient staff and trained volunteers to maintain consistent and high-quality service delivery remains an ongoing priority.

05

Developing New Facilities and Services
The completion of the Ladymuir Crescent facility has increased CCG's capacity, but managing and fully utilizing the expanded premises requires additional resources, planning and sustainable income.

06

Balancing Service Delivery & Organizational Development:
Maintaining day-to-day services while strengthening internal systems, staff skills, communication, governance and financial sustainability remains an important challenge for the organization.

16. Looking Ahead – Our Prioritizes for the Year Ahead

Strengthen Staff and Organizational Capacity:

Invest in staff training, development and internal systems to improve communication, coordination, documentation and the quality of service delivery.

Secure Sustainable & Core Funding

Priorities securing longer-term and core funding to support essential running costs, staff capacity and the sustainability of CCG's key community services.

Sustain and Develop Key Community Services

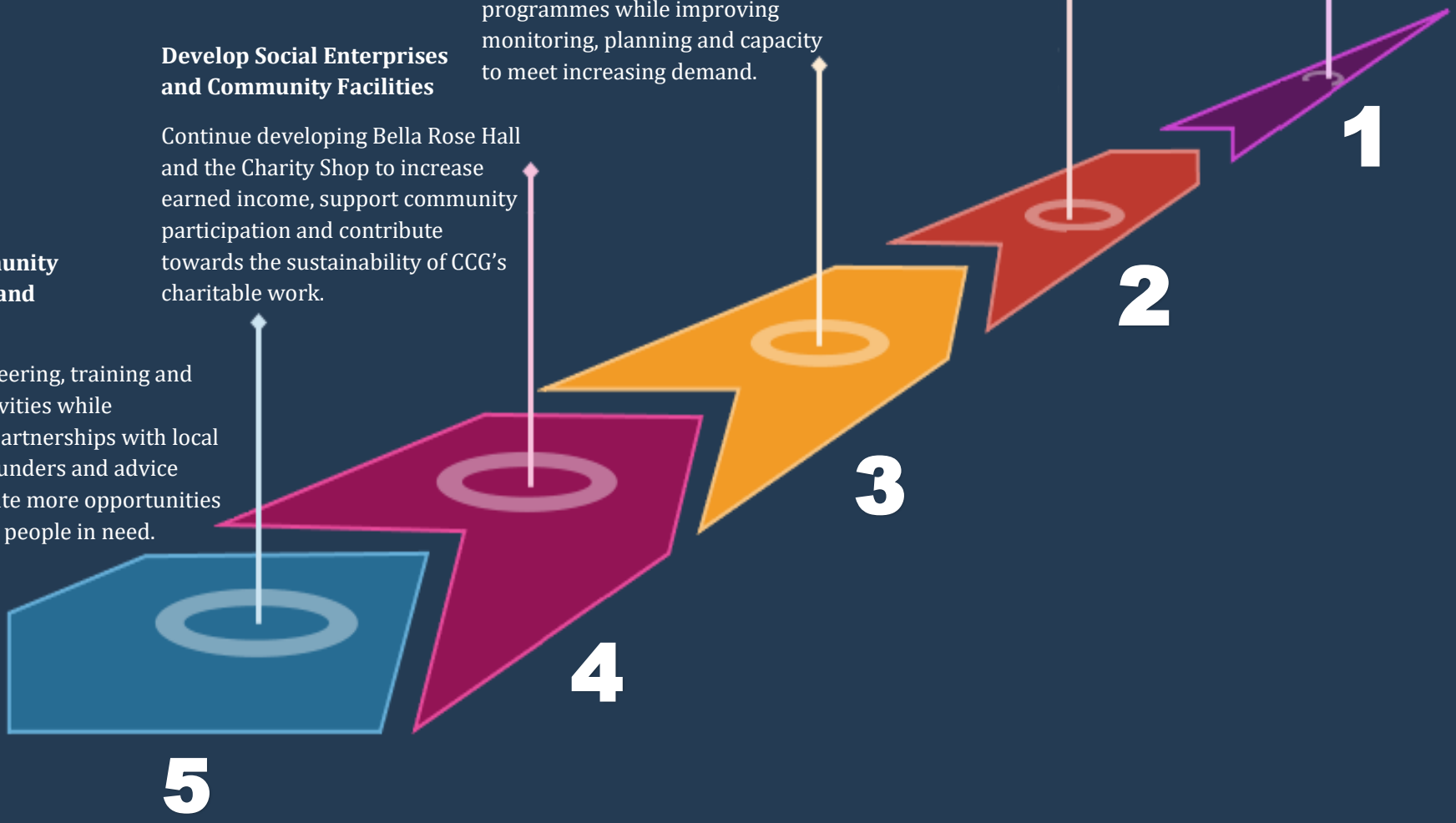
Strengthen the Foodbank, Food Pantry, FareShare, Holiday Hunger and Digital Training programmes while improving monitoring, planning and capacity to meet increasing demand.

Develop Social Enterprises and Community Facilities

Continue developing Bella Rose Hall and the Charity Shop to increase earned income, support community participation and contribute towards the sustainability of CCG's charitable work.

Expand Community Participation and Partnerships

Increase volunteering, training and community activities while strengthening partnerships with local organizations, funders and advice agencies to create more opportunities and reach more people in need.



17. Independent Examiner's Report: Report to the Trustees of Crookston Community Group

I report on the financial statements of Crookston Community Group (CCG) for the year ended 31 March 2026.

The charity's Trustees are responsible for preparing the financial statements in accordance with the applicable charity accounting requirements. An independent examination of the accounts has been carried out in accordance with the requirements for Scottish charities.

The examination included a review of the accounting records and a comparison of the financial statements with those records, together with consideration of relevant explanations and supporting information. An independent examination is not an audit and therefore does not provide an audit opinion.

Based on the examination undertaken, no matters have been identified that require reporting to the Trustees, subject to the wording and conclusion contained in the independent examiner's signed report.

Dinesh Hallan, FCCA
DA Accountants
Chartered Certified Accountants
Glasgow

Date:

18. Financial Statements

Accounting Policy

The financial statements for the year ended 31 March 2026 have been prepared in accordance with the Charities and Trustee Investment (Scotland) Act 2005, the Charities Accounts (Scotland) Regulations 2006, applicable UK accounting standards including FRS 102, and the Charities SORP (2019), where applicable.

CCG is committed to maintaining accurate, transparent and well-organised financial records. Income and expenditure are recorded and monitored regularly, with grant funding used for the purposes for which it is awarded. Supporting documents, including invoices and financial records, are securely maintained to support reporting, monitoring and independent examination.

The Trustees continue to strengthen financial controls, staff capacity and internal systems to ensure that CCG's resources are managed responsibly and used effectively to support its charitable objectives.

Sources of Funding

CCG's activities are supported mainly through charitable grants and restricted project funding, together with donations, community support and income generated through our social enterprise activities.

Earned income from Bella Rose Hall, catering activities and the Charity Shop provides an additional source of income and contributes towards essential running costs and the sustainability of CCG's wider community services.

All income is carefully managed and allocated in accordance with funding conditions, CCG policies and its charitable objectives. The Trustees remain focused on maintaining strong financial controls, securing sustainable funding and developing additional income sources to support the organisation's long-term stability.

19. Our Funders & Partners:

CCG is grateful to the funders, partners, donors and supporters who have contributed to our work throughout 2025–2026. Their financial support, expertise and partnership have enabled us to continue delivering essential food support, children and family programmes, digital training, volunteering opportunities and other community services.

The commitment of our partners has helped CCG respond to local needs, strengthen our services and reach individuals and families who require practical support.

As demand continues to grow, maintaining strong partnerships and securing sustainable funding remain important priorities for CCG. We look forward to strengthening our existing relationships and developing new partnerships that will help us sustain and further develop our services.

We sincerely thank everyone who has supported CCG and contributed to our work during the year.

19. Closing Remarks

The 2025–2026 year has been one of action, development and continued commitment for Crookston Community Group. We have delivered and strengthened a wide range of services, supported many local people, completed the development of our Ladymuir Crescent facility, and created new opportunities for volunteering, training and community participation.

The progress made this year reflects the commitment of our Trustees, staff, volunteers, partners, funders and community members. Together, they have helped CCG respond to changing needs and continue providing practical, accessible and inclusive support.

We have also strengthened our internal capacity through staff development, improved systems and communication, while continuing to develop our social enterprise activities to support the sustainability of our charitable work.

As we move into the next year, CCG will focus on strengthening our core services, developing staff and volunteers, securing sustainable and core funding, and making the best use of our community facilities.

We remain committed to working alongside local people and partners to build stronger, more connected and resilient communities.

With thanks to everyone who has contributed to CCG’s work during 2025–2026.

Crookston Community Group



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